

### Consider the Alternative . . .

When family, business, personal or workplace relationships break down. . . Accord Mediation will assist at this difficult time by providing an independent dispute resolution service. Your dispute can be resolved without the expense, delay and emotional stress of Court proceedings.

### What is Mediation?

Mediation is an objective, cost effective process used to settle disputes. The mediator independently assists all parties by guiding them through discussions, brainstorming options and assisting parties in negotiating an agreement.

### What is Family Dispute Resolution? (FDR)

In disputes concerning children, mediation is known as Family Dispute Resolution (FDR). Before any applications regarding children can be filed in the Court, FDR must be genuinely attempted. Penny is accredited to provide the Certificate required by the Court to confirm FDR has taken place.

### What are the Advantages of Mediation?

- The mediator is independent.
- The mediation is cost and time effective.
- Mediation avoids the stress, delays and uncertainty in proceeding to Court.
- The mediation process is more informal than a Court and the parties can give input into the process.
- Parties to a mediation can negotiate the agreement reached.
- Concerns can be heard in a comfortable, non-confrontational manner.



# Consider the Alternative...



ACCORD  
MEDIATION

Penny Feil

BA LLB(UQ)

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ACCORD  
MEDIATION

### ME-DI-A-TION n.

1. The act of mediating; intervention.
2. The state of being mediated.

*“Where there is honest effort, it will be realized that what appeared to be different truths are like the countless and apparently different leaves of the same tree.” – Gandhi*

*“Don’t find fault. Find a remedy.”  
– Henry Ford*

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neutral

independent

integrity

trustworthy

positive

# ACCORD MEDIATION

## About Penny Feil

**Penny is a Solicitor of the Supreme Court of Queensland and High Court of Australia.**

When you enlist the services of Accord Mediation, you are harnessing over 25 years of legal experience and almost 20 years of mediation experience. Penny was the first Queensland mediator to obtain Quality Assurance Certification and is accredited as both a Mediator and Arbitrator.

Penny's reputation for putting clients' concerns first, is backed with a proven track record of quality outcomes in matters where parties have avoided Court proceedings and moved on in their lives.

The value of the services of Penny Feil and Accord Mediation is demonstrated by her many endorsements and testimonials from corporate and government clients and members of the legal profession.

**Accord Mediation conducts mediation services around Queensland at reasonable rates.**

Penny Feil  
BA LLB (UQ)

2007 Regional  
Woman Lawyer  
of the Year finalist



## The Experience in Accord Mediation

### Penny is an Approved Mediator with:

- Queensland Law Society
- Queensland Supreme, District and Magistrates Courts
- Registered Family Dispute Resolution Provider - Attorney General's Department
- Accredited Mediator – Australian National Mediator Standards
- Advanced Accredited Mediator – LEADR

### Penny is a Dispute Resolution Provider with:

- Legal Aid Queensland

### Child Support

- Penny has over ten years experience as a Senior Case Officer with the Child Support Agency

### Penny is a member of:

- Queensland Law Society
- Family Law Practitioners Association
- Australian Institute of Family Law Arbitrators & Mediators
- LEADR
- Family Law Section – Law Council of Australia
- Women Lawyers Association of Queensland
- Downs & South West Queensland Law Association

### Penny has experience as a member of the:

- Guardianship & Administration Tribunal
- Mental Health Review Tribunal
- Children Services Tribunal

## Presentations & Coaching

- Penny has spoken at a number of conferences on mediation.
- Penny is a Mediation Coach with the Queensland Law Society and the Australian Centre for Peace and Conflict Studies.

## Services

- **Family Law and De Facto Disputes including:**
  - Parenting Issues
  - Property Settlements
  - Child Support Issues
  - Spousal Maintenance Claims
- **Deceased Estates**
  - Family Provision Applications
- **Partnership Disputes**
- **Building and Construction Disputes**
- **Commercial Disputes**
- **Organisation and Workplace Disputes**
- **Environment and Property Disputes**
- **Neighbourhood Disputes**
- **Discrimination Issues**



*“Every conflict we face in life is rich with positive and negative potential. It can be a source of inspiration, enlightenment, learning, transformation, and growth or rage, fear, shame, entrapment, and resistance. The choice is not up to our opponents, but to us, and our willingness to face and work through them.” – Kenneth Cloke and Joan Goldsmith*